



OVERVIEW & FEATURES

What is J4 Managed Services?

- Fixed fee service to provide complete support and on-going management of ALL IT needs.
- We want you to focus on what you are good at and let us handle what we excel at.

What does it mean to my day-to-day work life?

- When you have a computer issue, call us.

How is this different than what I am already doing?

- We can fix most issues right away - no need to wait until the next onsite visit.
- Call us first - we want you to spend your energy on your business, not on computer worries.

How does it work?

- We will set up monitoring equipment and software at your site.

Who can sign up?

- J4 Managed Services is designed to meet the IT needs of companies from 10 users to 100 users in the Sacramento and Stockton areas
- We will be adding the San Jose area soon!

What is NOT included in the fixed price?

- Support of "Out of Warranty" equipment
- Adds/Moves/Changes
 - New PC's, setting up, installation, etc.
 - Simple Adds/Moves/Changes ARE included - ie., account creation, deletion, etc.

How much will it cost?

- Our price is based on the number of workstations, servers and locations you have